

EUSD Chromebook Protection Plan

The Chromebook is the responsibility of the student to whom it is assigned, so taking care of the Chromebook is of tremendous importance, as most of these devices are expected to last throughout the students entire 4th - 8th grade school experience.

School District Responsibilities:

- Provide a Chromebook to each TK to 8th grade student.
- Provide an adequate supply of loaner Chromebooks (used, not new) in case of loss or damage.
- Provide a Chromebook Protection Plan option to EUSD families.

EUSD Parent/Guardian and Student Responsibilities:

- Ensure your student is aware of and closely adheres to the expectations in accordance with the Eureka Union School District Student Technology Acceptable Use and Internet Safety Policy.
- Ensure the Chromebook is cared for properly at all times, both at school and outside of school.
- Ensure the student reports ANY damage to the school staff or other designee immediately.

Protection Plan Option (up to 12 months):

- A District Chromebook protection plan is available for \$35 per year.
- The protection plan is effective from July 1st to June 30th of each year.
- Policies purchased at any time during the school year will terminate June 30th of that year.
- Policies purchased during the year will not be prorated.
- Students issued Chromebooks at the beginning of the school year may purchase insurance up until September 8th, of the current school year. Chromebook and charger must be inspected by site staff or Technology Techs before coverage can be purchased.
- There are no insurance refunds for students who leave the district before the effective end date of the current school year's insurance policy (June 30 of that school year).

Deductibles:

- 1st covered repair or replacement: \$0 (no deductible)
- 2nd covered repair or replacement: \$30
- 3rd covered repair or replacement: \$40
- After 3 repairs and/or replacements in one year; a student is referred to site administration and the coverage is voided for the remainder of the year. The parent/guardian becomes responsible for all damages or loss.

In the Event of Loss or Damage:

- Report the loss or damage to school staff or designee within 15 days. In the event that school is not in session, notify the technology helpdesk at: helpdesk@eurekausd.org
- If the loss is due to theft, burglary, robbery, or vandalism, notify local law enforcement. Present the official police report to the school office administration. This will expedite the replacement process.

Settlement Information:

The District will pay for the cost of repair including parts and labor. If the device cannot be repaired, a replacement of the District's choosing will be provided. If a replacement is provided, purchased coverage will transfer to the replacement device. While the device is repaired, the student will be issued a loaner of District's choosing. The plan will cover the loaner and power supply until the student's original device is returned or a permanent replacement is issued.

Misrepresentation:

Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. Please report all incidents promptly.

What is Covered:

- Accidental damage, cracked screens, drops, liquid spills, submersion. (As per agreement, 1st incident will be covered with no charge; 2nd and 3rd incidents will incur a deductible fee (2nd time deductible is 50% of the cost of repair, e.g. EUSD paid \$50 if the repair is \$100 and 3rd time is 75%); additional incidents will be referred to site admin for appropriate measures. All incidents will be evaluated for deliberate abuse/neglect).
- Theft, burglary, robbery with official police report- FIRST INCIDENT ONLY. Any subsequent incidents are treated as neglect and incur full charges for repair or replacement.
- Vandalism, with official police report or school administrator incident report.
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty.

What is Not Covered:

- Loss of accessories, software or data, including power supply.
- Intentional acts of neglect/abuse as determined by school staff or manufacturer.
- Corrosion, rust, or cosmetic damage.
- Unexplained loss, mysterious disappearance or law enforcement seizure.
- Devices not returned when exiting the school.
- Tampering with or any unauthorized attempts to repair device, install software or remove the device from the EUSD managed domain. (Issues of this type will be referred to site administration for violation of the Student Technology Notification).

Replacement Costs for Any Issued Device:

- For families that have not opted for the Districts' Chromebook Protection plan, the replacement cost of the Chromebook is as follows:
 - 1st school year of issue: \$250
 - 2nd school year of issue: \$200
 - 3rd school year of issue: \$150
 - 4th school year to subsequent year of issue: \$100
- Replacement of power supply: \$30.00

Note: The District has the decision to replace with the same, similar or different model of the school issued device. Failure or inability to pay for the above costs will be handled like student debts and fines.

Students who do not participate in the protection program will be charged the full cost of repairs other than those due to mechanical or manufacturer defect, not to exceed the replacement value of the device, this includes stolen devices.

To enroll in the EUSD Chromebook Protection Plan

- Read this contract carefully. If you have any questions, please contact helpdesk@eurekausd.org for assistance.
- Complete the Plan Acceptance section that is provided below.
- Bring the Plan Acceptance portion of this contract, the Chromebook, the charging cord and \$35 to your school office. You may pay by cash or by check made payable to "EUSD".

A receipt for cash will be provided, certifying enrollment in the Chromebook Protection Plan. This fee is payable annually and is collected within the two weeks after your receipt of the Chromebook and charging cord.

Thank you for your support in protecting your student's Chromebook!

Plan Acceptance

I have been notified of and understand the conditions and guidelines associated with the EUSD Student Chromebook Protection Plan.

Student District ID # _____ Parent Contact# _____

Student Name (Please Print) _____

Student Signature _____ Date: _____

Parent/Guardian Name (Please Print) _____

Parent/Guardian Signature _____ Date: _____
